



COVID-19 Update: March 20<sup>th</sup>, 2020

To our valued clients,

Pacific West Bank's Board of Directors and Management Team continue to monitor the COVID19 virus in our community. Today we have decided to temporarily limit access to our branch lobbies in order to protect the safety of our clients and employees until further notice. **Full services are still available, however.**

For access to make in-person deposits, please call:

West Linn 503-905-2222

Lake Oswego 503-905-2250

We will let you in the office once you arrive at our location. For new accounts, please also call and our staff can prepare documentation ahead of your arrival. Other transactions will be handled over the phone or by appointment only. In addition, please bank by mail, use our ATMs as well as participating free [MoneyPass ATMs](#), or online and mobile banking at [bankpacificwest.com](http://bankpacificwest.com) to handle your banking needs.

As a reminder, during heightened media events like the Coronavirus, cyber attackers are taking this opportunity to defraud people. They will launch phishing attacks that attempt to get you to click on malicious links or open attachments that are infected. They may pose as health officials and bankers, using both phone calls and email requests, attempting to gather your personal information. Please be aware and immediately call us with questions or concerns.

Thank you for your continued trust in Pacific West Bank. It's an honor to serve you.



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